



PROMARK WORKFORCE MANAGEMENT

ProMark for Microsoft



PROMARK INTEGRATION FOR MICROSOFT

ProMark is a specialised Workforce Management solution (WFM) delivering functionality that complements the functionality of larger Enterprise Resource Planning (ERP) suites. Thus, integration is at the core of our offering.

To support our customers on their modernisation journey towards the new Microsoft cloud offerings, ProMark is developed to be a natural part of these solutions. As Microsoft Gold Partner, we offer proven integration with a number of Microsoft Dynamics 365 products, Dynamics AX/NAV and Office 365 in order to deliver a truly optimised end to end business solution.



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COMPLEMENTING THE ERP FUNCTIONALITY

INCREASE THE VALUE OF YOUR MICROSOFT SOLUTION

ProMark is a specialised Workforce Management solution. By sharing time, absence and task-related data with e.g. HR, payroll and ERP systems through standard integrations, valuable information becomes available when needed – regardless of the technical platform.

PROVEN INTEGRATION

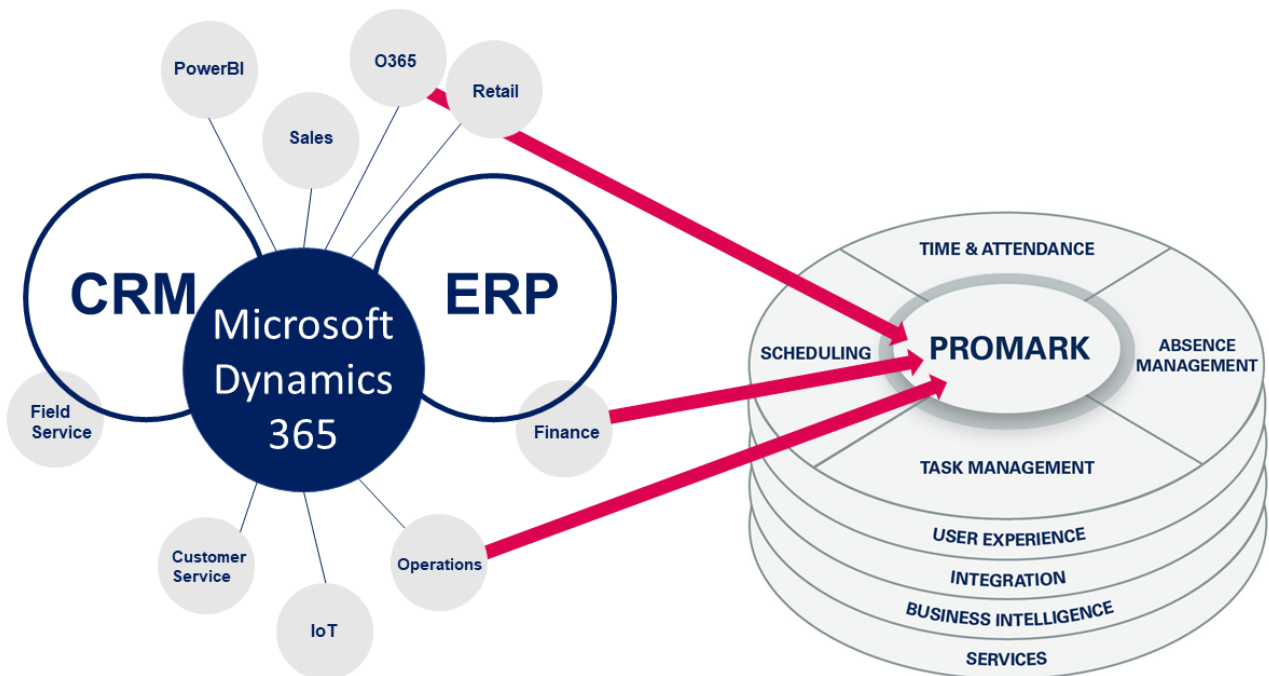
Mark Information is certified Microsoft Gold Partner. We offer proven integration with Microsoft solutions such as:

- Dynamics 365 Business Central
- Dynamics 365 Finance
- Dynamics 365 Supply Chain Management
- Dynamics AX
- Dynamics NAV
- Office 365

Gold
**Microsoft
Partner**



In that way, ProMark can be part of an optimised business process workflow.



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**ADVANCED
WFM FUNCTIONALITY
COMPLEMENTING
THE MICROSOFT
DYNAMICS 365 SUITE**

PROMARK WORKFORCE MANAGEMENT OFFERING

With ProMark, companies will get advanced Workforce Management functionality that complements their Microsoft Dynamics 365 suite:

- Collection of validated Time & Attendance data with configuration according to the company's union and local agreements, including smooth handling of deviations. This forms the complete payroll basis for all types of employees (blue collar/white collar)
- Advanced management of holiday and sickness according to current rules, including automated work processes
- Combined time and job/project registration enables the company to track that all working hours are accounted for and provides overview of the progress of orders and capacity in real time
- Employee scheduling and staff roster planning with re-planning at detailed levels, including opportunity for teams to plan their working time themselves
- Standard user interfaces on mobile app, web portal and tablet for employees and managers, automatically driving timely notifications, approvals and validations of data per the company's business rules

**STANDARD DATA INTEGRATION
VIA PROHOST**

PROVEN INTEGRATION WITH MICROSOFT SOLUTIONS

Via our ProHost integration modules, up-to-date and valuable data can be exchanged seamlessly between ProMark and Dynamics 365 products.

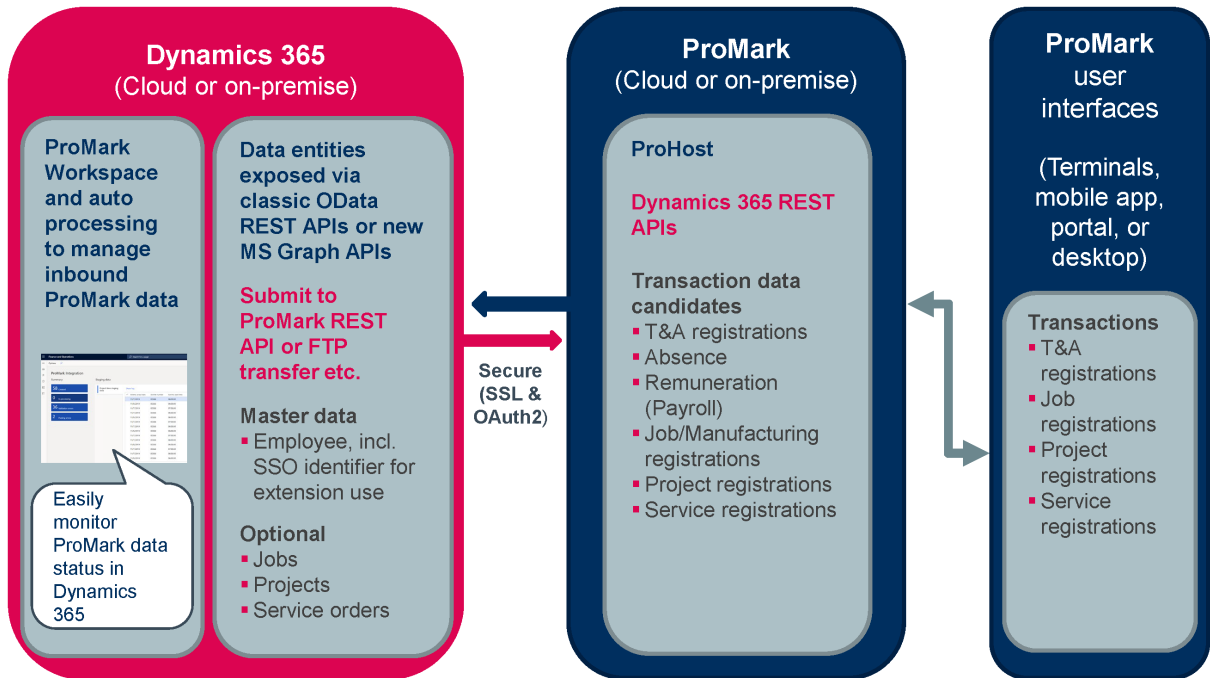
**EXCHANGING UP-TO-DATE
AND VALUABLE DATA**

DATA ENTITIES FROM DYNAMICS 365:	TRANSACTION DATA CANDIDATES FROM PROMARK:
<ul style="list-style-type: none">• Employee master data• Job master data• Project master data• Service master data• Financial dimensions	<ul style="list-style-type: none">• Time & Attendance registrations• Absence registration• Remuneration (payroll data)• Job/Manufacturing registrations• Project registrations• Service order registrations (e.g. field-service orders)• Material consumption and scrap information

**EXPAND THE INTEGRATION
WITH YOUR OWN DATA**

The data entities can be expanded with additional Dynamics 365 data to be integrated with ProMark, if needed, allowing the company to exchange data according to their specific needs.

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EASY AND FLEXIBLE DATA MAPPING

ProHost allows for easy and flexible data mappings between ProMark and web services in Dynamics 365. This eliminates the need for code customisations in Dynamics 365 and file transfers etc., while also supporting better cloud to cloud integration scenarios.

MORE EXTENSION POSSIBILITIES

Relevant ProMark data is stored in Dynamics 365 data tables for further extension possibilities.

Other ProMark data and business logic can also be accessed in real-time, e.g. via web portal user interface parts (ProMark REST APIs).

WORKSPACE FOR MONITORING THE INTEGRATION

The integration can be monitored from a so-called workspace which is an extension to Dynamics 365. Processing steps can be made manually or automated, as needed.

EASY ERROR HANDLING AND REPROCESSING

The solution offers easy error handling and reprocessing, if e.g. a change in Dynamics 365 business rules blocks registered ProMark data from being posted.

SSO SUPPORTED

Single sign-on is supported making the ProMark solution a natural part of each employee's daily work processes.

AVAILABLE ON MICROSOFT AZURE

ProMark is available on the MS Azure platform. This ensures that companies stay security-compliant and can scale their IT solutions as the platform offers continuous upgrades and automations.

UPGRADED EVERY 6 MONTHS

Upgrades are managed every 6 months matching the minimum requirement from Microsoft and aligning with the application update cadence.

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ENHANCED VALUE OF DYNAMICS 365 AND INCREASED EFFICIENCY

Integrating ProMark and Dynamics 365 products provides many benefits to the company:

- Correct salary with full transparency for the employee and the managers through timely notifications, approvals and validation
- Complete visibility into efficiency by combining time registration with job and project registration, including management of exceptions and deviations
- Ability to follow up on time usage in real time and a correct basis for invoicing of the company's customers
- Efficient management of the company's resources – and thus less overtime – with minimal administrative time
- Saved time on registration via modern, intuitive user interfaces such as mobile app, web portal, registration terminal and tablets, even with offline capabilities
- Low total cost of ownership (TCO) and high return on investment (ROI) on ProMark implementations of regulatory and local work agreements, including guaranteed compliance capability
- Future-proof solution where the majority of customisations made in Dynamics 365 and Dynamics AX are included as standard

APPSOURCE

MICROSOFT ECO SYSTEM PRESENCE

ProMark is available on Microsoft AppSource. All apps are confirmed to work with the Microsoft products that the company might already use.

MICROSOFT DYNAMICS LIFECYCLE SERVICES PROGRAM

Mark Information is part of Microsoft Dynamics Lifecycle Services program. This ensures that our Dynamics offerings are maintained to always match the Dynamics 365 technical eco system and keep our knowledge up to date.

FUTURE-PROOF SOLUTION

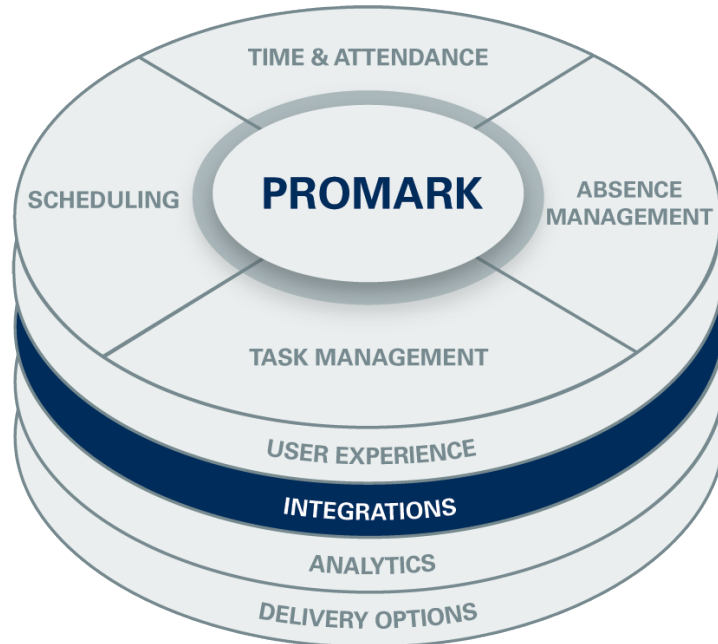
Thus, ProMark is a future-proof solution for companies that have chosen a Microsoft strategy.

OTHER RELEVANT INFORMATION:

- Microsoft Gold Partner: Application Developer (MPN ID: 5286323)
- Mark Information solution profile in Microsoft Solution Provider catalogue
- Certified Microsoft Dynamics Extensions
- Customers on ProMark Private Cloud can be deployed to MS Azure

PROMARK WORKFORCE MANAGEMENT

ProMark for Microsoft is part of the integrations in ProMark Workforce Management. With ProMark we help to manage companies' largest and most valuable and strategic resource the workforce. Go to www.mark-info.co.uk for more information about all opportunities.



TIME & ATTENDANCE

Accurate registration of working hours and absence validated against collective and local agreements creates the correct payroll basis



ABSENCE MANAGEMENT

Advanced handling of accrual, use and transfer of holiday. Sickness management with distribution on the right accounts and workflows for follow-up and overview



TASK MANAGEMENT

Registration of employee activities (job, project and process) refines ERP data for follow-up on deliveries and costs



SCHEDULING

Rostering and employee scheduling for effective use of company resources – even in case of deviations



USER EXPERIENCE

Webportal, mobile app and terminals for registration, overview and approvals



INTEGRATIONS

Modern, secure API-based integrations for payroll, HR and ERP ensure exchange of important data and user experiences



ANALYTICS

Reports and Business Intelligence for analysis of data from all parts of ProMark for fact-based decisions and increased efficiency



DELIVERY OPTIONS

Standard public cloud, private cloud or on-premise according to customer requirements

2021-08

MARK INFORMATION

Mark Information is an innovative software company offering Workforce Management solutions from offices in Denmark, Sweden, Norway, United Kingdom and Romania. Mark Information's Workforce Management solution ProMark enables customers to optimise productivity and generate savings through scheduling the right resources, at the right time, for the right job and ensures that resources are remunerated correctly in the most effective way. Mark Information services global corporations and has more than 1000 installations and 300,000 users. Read more at www.mark-info.co.uk.

