



PROMARK WORKFORCE MANAGEMENT

ProMark On-Premise



WHEN YOU TAKE RESPONSIBILITY FOR YOUR PROMARK SERVER

With ProMark On-Premise, the ProMark solution is deployed on a dedicated server in your company's own IT environment. This means that the responsibility for ensuring stable operation and keeping up to date with various system updates and security aspects lies within your own IT department.

Thus, you buy the right to use ProMark as an initial investment with a minor ongoing maintenance cost.



ProMark 365 Cloud



ProMark Private Cloud



ProMark On-Premise

ProMark On-Premise

PROMARK IN YOUR OWN IT ENVIRONMENT

WHEN YOU TAKE RESPONSIBILITY FOR YOUR PROMARK SERVER

With ProMark On-Premise, your ProMark solution is deployed in your company's own IT environment and the responsibility for ensuring stable operation and keeping up to date with various system updates and security aspects lies within your own IT department.

ProMark On-Premise requires internal server hardware, software licenses, integration capabilities and IT employees who can handle the challenges that may arise.

A DEDICATED PROMARK SERVER

SERVER

To achieve optimal operation of the ProMark solution, we recommend that you make sure to have a dedicated server. This provides the best conditions for being able to handle the many users that continuously must report data in the system.

TECHNICAL RECOMMENDATIONS FOR THE SERVER

We have several recommendations and minimum requirements regarding processing power, RAM, hard drive size, operating system, network, antivirus, backup system etc. The specific technical details can be found in our configuration guide which is shared with the company before the implementation begins.

LICENCE MODEL

SOFTWARE

ProMark On-Premise requires an initial investment in software licenses which gives the company permanent right of use for the ProMark solution. The investment is based on how many users will be using the modules you select.

SCALING UP AND DOWN

Your solution can be scaled up or down depending on your needs, both in terms of functionality as well as licence group in relation to the number of employees.

Detailed information on available modules can be found here:
www.mark-info.co.uk/products/download.

ACCESS TO CUSTOMER CARE AND NEW DEVELOPMENT

In addition, there will be annual costs for a maintenance agreement which is mandatory for the first 12 months. This agreement includes access to new software versions that are continuously being developed and to our hotline service (Customer Care) who supports you in case of challenges with the configuration and operation of ProMark.

ADD-ON OPTIONS THAT EASE THE OPERATION

ADD-ON OPTIONS

To ease the ongoing operation, setup and maintenance of ProMark, you can choose to leave parts of that task to us.

ProMark On-Premise

LET US BE YOUR SUPERUSER

We offer the following add-on services:

SuperuserService

With a SuperuserService agreement, we can take over the role as your superuser and thus perform various superuser/administrator tasks in ProMark. This frees up time for other tasks – also in terms of having to keep you updated on the latest within ProMark – and ensure continuity in your processes.



LEAVE RESPONSIBILITY FOR YOUR TERMINALS TO US

HardwareService

Hardware as a Service covers rent, operation, monitoring and repair of your hardware terminals. Thus, you can avoid an upfront investment and the hassle of keeping your terminals up and running.



SEPARATE DATABASES THROUGH MULTITENANCY

Multitenancy

If you want your ProMark solution to cover more of your business units as separate databases, we also offer multitenancy.

COMPLETE CONTROL OF DATA AND INFRASTRUCTURE

WHY PROMARK ON-PREMISE?

ProMark On-Premise is the solution for companies that prefer to take ownership of operating the IT infrastructure themselves and want the greatest possible control.

ProMark On-Premise gives you the following benefits:

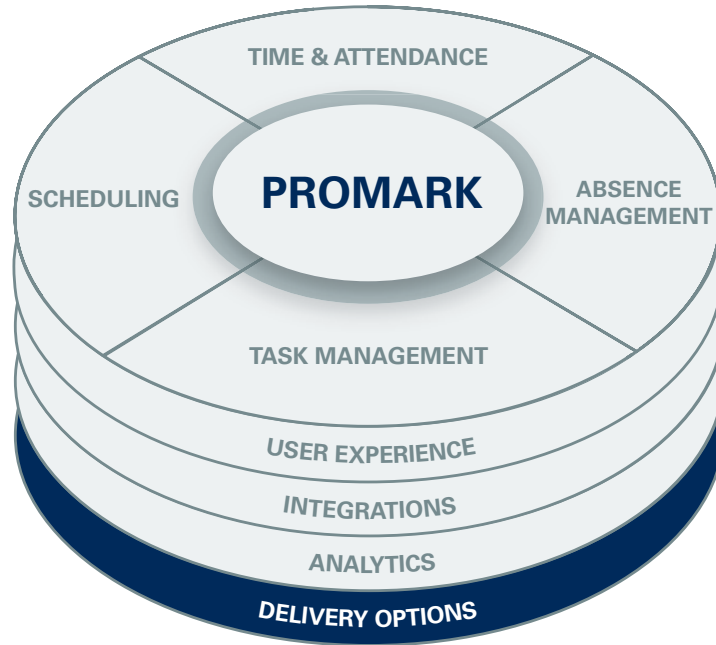
- **Complete control:** You get complete control over where your data is stored and how it is handled
- **Performance:** You can control performance based on the hardware you use or purchase for this purpose
- **Flexibility:** You can adjust the solution to support your specific infrastructure and business needs as well as legacy/compliance aspects
- **Integration options:** Better opportunities for developing integrations

RISK OF UNPREDICTABLE COSTS

However, ProMark On-Premise can potentially lead to more unpredictable (and higher) costs compared to a cloud solution as the company must manage and maintain the solution, including licences, updates and security management – and constantly ensure that the necessary resources are in place to operate the solution.

PROMARK WORKFORCE MANAGEMENT

With ProMark On-Premise, the customer's own IT department takes responsibility for the ongoing operation of the ProMark installation. ProMark Workforce Management helps companies manage their largest and most valuable and strategic resource – the workforce. Contact us at +44 808 23 44 786 for more information about all opportunities or have a look at www.mark-info.co.uk.



TIME AND ATTENDANCE

Accurate registration of working hours and absence validated against collective and local agreements creates the correct payroll basis



ABSENCE MANAGEMENT

Advanced handling of accrual, use and transfer of holiday. Sickness management with distribution on the right accounts and workflows for follow-up and overview



TASK MANAGEMENT

Registration of employee activities (job, project and process) refines ERP data for follow-up on deliveries and costs



SCHEDULING

Rostering and employee scheduling for effective use of company resources – even in case of deviations



USER EXPERIENCE

Web portal, mobile app and terminals for registration, overview and approvals



INTEGRATIONS

Modern, secure API-based integrations for payroll, HR and ERP ensure exchange of important data and user experiences



ANALYTICS

Reports and Business Intelligence for analysis of data from all parts of ProMark for fact-based decisions and increased efficiency



DELIVERY OPTIONS

Standard public cloud, private cloud or on-premise according to customer requirements

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MARK INFORMATION

Mark Information is an innovative software company offering Workforce Management solutions from offices in Denmark, Sweden, Norway, United Kingdom and Romania. Mark Information's Workforce Management solution ProMark enables customers to optimise productivity and generate savings through scheduling the right resources, at the right time, for the right job and ensures that resources are remunerated correctly in the most effective way. Mark Information services global corporations and has more than 1000 installations and 300,000 users. Read more at www.mark-info.co.uk.

