ProMark 365 Cloud

MARK

SCALABLE CLOUD SOLUTION WITH HIGH SECURITY

ProMark 365 Cloud is a Public Cloud solution on the Microsoft Azure platform where companies share the infrastructure and ProMark installation with other organisations.

ProMark is offered in 3 different Software as a Service packages to allow you the choice that best matches your needs – with the option to switch to another edition if needs change.

ProMark 365 Cloud is the solution for companies that want a standardised, scalable solution with high security, which requires minimal involvement on the part of the company.

ProMark 365 Cloud   **ProMark Private Cloud**   **ProMark On-Premise**

ProMark 365 Cloud

SHARED STANDARDISED INFRASTRUCTURE

MICROSOFT AZURE

HIGH SECURITY AND COMPLIANCE

MULTITENANCY: COMPLETELY SEPARATED DATA

OAUTH2 AND SSL SECURITY

SCALABILITY AND ELASTIC INFRASTRUCTURE

PERIODICAL SYSTEM UPDATES

3 DIFFERENT PROMARK EDITIONS

SCALABLE CLOUD SOLUTION WITH HIGH SECURITY

ProMark 365 Cloud is a Public Cloud solution where your company shares a standardised infrastructure (hardware, data storage and network devices) as well as costs with other companies/organisations – also called cloud 'tenants'.

The cloud environment is physically placed on the Microsoft Azure platform (in Western Europe as default). Here the environment is mirrored at multiple locations for operational safety. When the environment has been set up and the connection established, it will operate as part of your own internal network. The Microsoft Azure platform maintains a wide range of global and local compliance certifications such as various ISO standards and GDPR.

In a Public Cloud environment, the ProMark installation will cover several companies, which each have their own database attached. Each company's (cloud tenant's) data is completely separated by appropriate safety mechanisms.

Access to services and administration of the company's account primarily takes place via a web browser over the Internet. Data is exchanged via SSL communication to increase security and user access can be handled via OAuth2 authentication.

Compared to ProMark Private Cloud, ProMark 365 Cloud is far more scalable and resilient to customer needs e.g. in connection with peak load during the day if many employees clock in and out within a short period of time.

The solution is maintained and upgraded in the form of system updates that are installed periodically – just like Office 365 updates. All planned service windows are managed by us and notified in advance.

SOFTWARE AS A SERVICE (SaaS)

ProMark 365 Cloud offers ProMark as a Software as a Service solution in these three editions:

- Essentials
- Professional
- Enterprise

ProMark 365 Cloud

Area	Feature	Essentials	Professional	Enterprise
Time & Attendance	ProTime	✓	✓	✓
	ProNotify	✓	✓	✓
	ProTravel	-	-	✓
Absence Management	ProAbs Holiday	-	-	✓
	ProAbs Sickness	-	-	✓
Scheduling	ProRoster	-	-	✓
	ProSchedule	-	✓	✓
	ProForecast	-	-	✓
Task Management	ProJect	-	✓	✓
	ProJob	-	-	✓
	ProConstruction	-	-	✓
Integration	ProHost	✓	-	✓
	ProHost API	-	✓	✓
	ProHost Certified	-	-	✓
Business Intelligence	ProReport	✓	✓	✓
	ProBI	-	-	✓
User Experience (roles)	Web portal/ProMobile	✓	✓	✓
	ProPC/ProTerminal	-	✓	✓

SUBSCRIPTION-BASED PRICING MODEL

The company pays a price per employee/user per month based on the selected edition as well as the number of employees to use the solution. The software is divided into licence groups so that you can scale up and down if there are lasting changes in the number of employees.

ESSENTIALS

ESSENTIALS – THE SIMPLE CHOICE

The Essentials edition includes basic registration of clock-in and out as well as all-day absence where the employees register via web portal and mobile app. The system sends out notifications to ensure that registrations and approvals are made before the payroll is due to be prepared. Deviations are sent to the manager/administrator for approval.

Management has access to overview data and standard reports, and the system is integrated with the payroll or HR system for easy transfer of the completed payroll basis.

PROFESSIONAL

PROFESSIONAL – THE BROAD SOLUTION

The Professional edition is the fully digitalised time and attendance solution which in an advanced manner can control all working time rules and agreements and prepares the salary basis via intelligent dialogues with the employees.

ProMark 365 Cloud

In addition to the Essentials edition, Professional also allows for:

- Scheduling employees' working hours in relation to the company's needs
- Project registration which provides an overview of time spent on activities and can form the basis for payroll and invoicing to customers
- Using registration terminals as a supplement to web portal and mobile app
- Modern API integration to other relevant business systems such as ERP and HR

This edition is therefore to a greater extent a work tool for management and payroll administration for overview and management of all employees, including approval flows, reporting and notifications.

ENTERPRISE

ENTERPRISE – THE COMPLETE WORKFORCE MANAGEMENT SOLUTION

The largest edition, Enterprise, includes all available modules i ProMark.

This edition will give you access to the complete Workforce Management solution, which means full digitalisation of work processes, employee experiences, analysis and follow-up options. You will get access to:

- Advanced holiday management with automated accrual and allocation
- Structured follow-up on employee absence due to illness as well as simplified management of sickness benefit reimbursement
- Registration of mileage and daily allowances
- Job registration for tracking time spent per order/operation on the shop floor
- Forecast on manning needs and payroll budget to be used for scheduling

The Enterprise edition also allows for integration with all relevant business systems, including data warehouse to be used for advanced business intelligence for analysis across your company and follow-up on productivity.

With this solution you can introduce digitalisation and automation broadly in the company at the pace that suits you. All of which is something that benefits both efficiency and employee satisfaction.

Read more about the individual modules in the different editions here:
www.mark-info.co.uk/products/download.

ProMark 365 Cloud

TECHNICAL OPTIONS

ENCRYPTED DATA COMMUNICATION VIA SSL

All 3 packaged editions include encrypted data communication via SSL between ProMark user interfaces and server.

SINGLE SIGN-ON

MULTITENANCY

With Professionals and Enterprise, you can also get single sign-on via your ID provider, like the MS Azure Active Directory. At the same time, it is possible to run several business units/locations on the same technical infrastructure where data is securely separated (multitenancy).

MORE OPTIONS WITH THE ENTERPRISE EDITION

In addition to the above, the Enterprise edition also includes these options:

- ProHost acting as client when exchanging data via a location outside the server, or when ProHost API calls an external REST API
- Encrypting 'data at rest' such as database and backup files, for greater data security
- Load balancing on servers
- Replication of ProMark data to support disaster recovery or for business intelligence

OVERVIEW

Feature	Essentials	Professional	Enterprise
Secure client communication (SSL)	✓	✓	✓
Single sign-on (SSO)	-	✓	✓
ProHost acting as client	-	-	✓
Multitenancy option	-	✓	✓
Transparent Data Encryption option	-	-	✓
Load balancing option	-	-	✓
Replication option	-	-	✓

The monthly fee covers modules (editions), including maintenance of ProMark, operation, monitoring, backup and security as well as access to customer service.

SOLUTION AS A SERVICE

ADD-ON OPTIONS

To ease the ongoing operation, setup and maintenance of ProMark, you can choose to leave parts of that task to us and get a full Solution as a Service.

We offer the following add-on services:

SuperuserService

LET US BE YOUR SUPERUSER

With a SuperuserService agreement, we can take over the role as your superuser and thus perform various superuser/administrator tasks in ProMark. This frees up time for other tasks – also in terms of having to keep you updated on the latest within ProMark – and ensures continuity in your processes.

HardwareService

LEAVE RESPONSIBILITY FOR YOUR TERMINALS TO US

Hardware as a Service covers rent, operation, monitoring and repair of your hardware terminals. Thus, you can avoid an upfront investment and the hassle of keeping your terminals up and running.

Other add-on options:

Test environment	A separate test or training environment
ProBI (data warehouse) (Azure SQL Service)	SQL data warehouse can be delivered as a service or BI data can transferred to the customer's own data warehouse
ProHost (only CSV/SFTP)	Non-REST API integrations such as file transfer and database integrations
ProHost Certified	Certified per external system and business requirement (such as Microsoft and SAP)

FULL SERVICE FROM DAY ONE

FULL SERVICE INCLUDED

From the commissioning date, Mark Information will deliver full service according to our agreement.

All details about the operation and contact between the parties are established in the agreement so that communication and agreements proceed smoothly and optimally.

ProMark 365 Cloud

A STANDARDISED, SCALABLE SOLUTION WITH HIGH SECURITY

WHY PROMARK 365 CLOUD?

ProMark 365 Cloud is the solution for customers who want a standardised, scalable solution with high security requiring minimum involvement from the company.
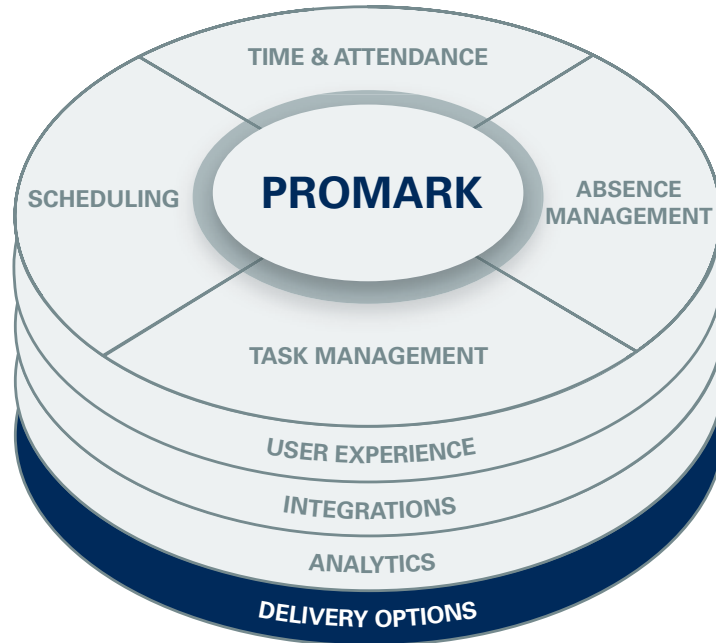
The advantages of ProMark 365 Cloud are:

- **High operational stability**: A large network of servers and advanced infrastructure protects against errors and downtime

- **High security:** A large network of monitoring tools and IT specialists who handle security aspects for the entire cloud environment across 'tenants' and ensure that it is always compliant

- **Savings**: You avoid an initial investment in hardware or software and pay only for the services you use. Subscription-based pricing also means that the SaaS solution can be considered as an operating expense which may make it easier and less expensive for your company to get started

- **Increased flexibility**: You can choose the software package that best suits your company's needs – now and in the future. In addition, you can always take advantage of the latest functionality in the product as we continuously deliver upgrades. That means no maintenance on your part

- **Increased scalability**: Almost unlimited scalability, as infrastructure resources be scaled up or down according to needs. In addition, the software package can be scaled up and down – both in relation to the number of employees and the need for functionality

ProMark 365 Cloud can thus support your company's growth – both in terms of number of employees and need for functionality – without compromising security.

PROMARK WORKFORCE MANAGEMENT

ProMark 365 Cloud is a service offered to ProMark customers for hassle-free operation of the ProMark installation in a Public Cloud solution outside the customer's own IT department. ProMark Workforce Management helps companies manage their largest and most valuable and strategic resource – the workforce. Contact us at +44 808 23 44 786 for more information about all opportunities or have a look at www.mark-info.co.uk.

TIME & ATTENDANCE

SCHEDULING

PROMARK

ABSENCE MANAGEMENT

TASK MANAGEMENT

USER EXPERIENCE

INTEGRATIONS

ANALYTICS

DELIVERY OPTIONS

TIME AND ATTENDANCE
Accurate registration of working hours and absence validated against collective and local agreements creates the correct payroll basis

ABSENCE MANAGEMENT
Advanced handling of accrual, use and transfer of holiday. Sickness management with distribution on the right accounts and workflows for follow-up and overview

TASK MANAGEMENT
Registration of employee activities (job, project and process) refines ERP data for follow-up on deliveries and costs

SCHEDULING
Rostering and employee scheduling for effective use of company resources – even in case of deviations

USER EXPERIENCE
Web portal, mobile app and terminals for registration, overview and approvals

INTEGRATIONS
Modern, secure API-based integrations for payroll, HR and ERP ensure exchange of important data and user experiences

ANALYTICS
Reports and Business Intelligence for analysis of data from all parts of ProMark for fact-based decisions and increased efficiency

DELIVERY OPTIONS
Standard public cloud, private cloud or on-premise according to customer requirements

2021-08

MARK INFORMATION

Mark Information is an innovative software company offering Workforce Management solutions from offices in Denmark, Sweden, Norway, United Kingdom and Romania. Mark Information's Workforce Management solution ProMark enables customers to optimise productivity and generate savings through scheduling the right resources, at the right time, for the right job and ensures that resources are remunerated correctly in the most effective way. Mark Information services global corporations and has more than 1000 installations and 300,000 users. Read more at www.mark-info.co.uk.

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