



## 2021 comes to an end ...

Yet another different year is coming to an end. A year which has been characterized by considerable activity in many areas:

- We have fine-tuned our clouds offerings and integration options
- We have expanded ProMark with a lot of new functionality within scheduling and in the mobile app
- We have achieved status as Microsoft Gold Partner with competence in application development
- We have onboarded several new customers
- ... and welcomed several new colleagues in Denmark, Norway and Sweden



And it doesn't stop here ... There's a lot more functionality on the way in the coming year and we will continue to focus on ensuring that ProMark remains a future-proof Workforce Management solution.

**We wish you a Merry Christmas – and send the best wishes for the coming year!**

Best regards,  
Henrik Trolle  
International Country Manager

[READ MORE ABOUT THE HIGHLIGHTS IN 2021 >>](#)



## Shift scheduling with artificial intelligence

Most people who work with shift scheduling know that it can be a complex task to make a plan for the employees' working hours that adds up. And the more employees and shifts the company must plan, the more options there are.

The modules **ProRoster** and **ProSchedule** can help companies make the optimal plan with less administrative work.

Now we're taking the next step by including artificial intelligence in the planning process.

By using artificial intelligence, the planner will be presented with a draft for the optimal plan that takes forecast, working time regulations and employee qualifications and wishes into account. This saves the planner the work of allocating employees to the shifts – and makes it faster and simpler to make the best plan and man in accordance with the needs. And when the plan needs to be changed, artificial intelligence will help find the best adjustment.

[LEARN MORE ABOUT SHIFT SCHEDULING WITH ARTIFICIAL INTELLIGENCE >>](#)

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