

SYDBANK

ABOUT SYDBANK

Headquartered in the south of Jutland, Sydbank is one of the largest banks in Denmark with 2,000 employees and approximately 60 local offices across the country. In addition, the bank has 3 offices in Germany: Flensburg, Kiel and Hamburg.

Sydbank is a full-service bank, covering virtually all financial needs of both individuals and businesses.

Sydbank has special expertise within areas such as investment, pension, housing, financing, payment services, electronic tools and much more.

The Sydbank logo consists of the word "Sydbank" in a bold, dark blue, sans-serif font.

www.sydbank.dk

QUOTES – SYDBANK

- *“With the implementation of ProMark we now have the flexible and future-proof system for managing our collective agreements that we needed.”*
- *“The organisational implementation and rollout to over 2,000 colleagues also fully lived up to our expectations.”*

POUL MAI, ADMINISTRATION MANAGER, SYDBANK

ABOUT MARK INFORMATION

Mark Information is an innovative software company offering the Workforce Management solution ProMark from offices in Denmark, Sweden, Norway, United Kingdom and Romania.

ProMark enables customers to optimise productivity and generate savings through scheduling the right resources, at the right time, for the right job and ensures that resources are remunerated correctly in the most effective way.

We service global corporations and have more than 1000 installations and 300,000 users.



FLEXIBLE AND FUTURE-PROOF SYSTEM FOR MANAGING THE COLLECTIVE AGREEMENTS

THE CHALLENGE

- The old system was outdated with limited development opportunities
- Not possible to manage local agreements
- No information about work schedules
- Standard time can only be shown over a 2-week period
- Cumbersome to work in
- No reporting

PROJECT SCOPE AND SUCCESS CRITERIA

- The solution covers up to 2,200 registrants on 60 locations in Denmark
- Configuration of the collective agreement covering the finance sector in Denmark
- Setup of web portal providing management overview
- Future-proof system with great opportunities for development

KEY METHODS

- Time & Attendance and absence registration (ProTime)
- ProPortal
- Absence-KPI as well as attendance and absence analysis (ProAbs)
- Automatic email notifications (ProNotify)
- Integration to Visma payroll solution, to NemRefusion and to Microsoft Outlook

OUTCOMES

- Flexible system that supports local agreements and account/balance (Timebank)
- Modern user interface, including the opportunity for a mobile solution
- Own Business Intelligence datawarehouse with built-in standard reports



PRIMARY RESULTS

- User-friendly administration of time registration and payroll processes
- Complete overview of employee availability and absence
- Better service towards customers

