

# SUPERGROS A/S

## ABOUT SUPERGROS A/S

SuperGros a/s is a wholesale dealer in the grocery and convenience market. SuperGros makes purchases and deliveries for the supermarket chains SuperBest, SPAR, KIWI as well as a whole series of smaller chains in the convenience market including Nærkøb, Letkøb and Shell.

Their primary business areas are purchasing and logistics. SuperGros a/s has an annual net turnover of 16.3 billion Danish kroner (in 2011) and a workforce of approximately 1100 employees in terminals in Vejle, Herning and Ringsted.

SuperGros a/s is part of the Dagrofa group.

## QUOTES – SUPERGROS A/S

- *"Mark Information made a 100% delivery: on scope, on time, but not on budget – they went below!"*
- *"Replacing another time and attendance solution with ProMark added real value to SuperGros as well as being a really good experience for the users. ProMark is a very user-friendly solution."*
- *"It goes really smart, and anyone can figure it out!"*

**CHRISTIAN ROHDE, DAGROFA, AND HENRIK AGERSKOV, PROJECT MANAGER, SUPERGROS A/S**



## OM MARK INFORMATION

Mark Information is an innovative software company offering the Workforce Management solution ProMark from offices in Denmark, Sweden, Norway, United Kingdom and Romania.

ProMark enables customers to optimise productivity and generate savings through scheduling the right resources, at the right time, for the right job and ensures that resources are remunerated correctly in the most effective way.

We service global corporations and have more than 1000 installations and 300,000 users.



# A SIMPLE AND EFFICIENT SOLUTION FOR FOOD WHOLESALE DEALER

## THE CHALLENGE

- Absence registration on-line for administrative staff
- Wish for a transparent system with integration to the payroll system
- Automatic reporting via email
- Equal handling of registrations throughout the company

## PROJECT SCOPE AND SUCCESS CRITERIA

- 1,100 employees across three different locations
- Hardware (LAN terminals)
- Software (ProTime)
- Service (implementation, project management, steering group and Hotline)
- A turn-key solution supporting all business needs

## KEY METHODS

- ProTime (time & attendance)
- ProReport (reporting)
- ProNotify (notifications)
- ProPortal (absence-KPI etc.)
- Integration to Visma payroll solution

## OUTCOMES

- New routines for approval on-line to involve department managers more
- On-line approval routines
- Integration to payroll and HR system
- Gain full transparency on absence KPIs through graphic display of, for example, absence per department



## PRIMARY RESULTS

- Significant lift in follow-up on deviations
- Improved quality and reduced time spent on payroll handling
- Uniform data for payroll handling
- Reliable implementation: 100% on scope and on time – and under budget!

