

PISIFFIK



ABOUT PISIFFIK

Pisiffik is the largest, privately owned retail group in Greenland. The group consists of 52 super markets, convenience stores, specialty stores and restaurants in Greenland's 6 largest cities, where approx. 60% of the population lives.

Besides 8 large Pisiffik super markets, the Pisiffik group also includes the concepts Spar, AKIKI, Sunset Boulevard, JYSK, Sweet Home, Elgiganten, SuKu, Nota Bene, Torrak Fashion (clothing) & Pisattat (hardware). In addition, they run wholesale trade throughout the country via KK Engros and the KK Cash & Carry stores.

Pisiffik has more than 800 employees.

The Pisiffik logo, featuring the word 'PISIFFIK' in a bold, blue, sans-serif font. The letters 'I' and 'F' have a green vertical bar on their left side.

<https://www.pisiffik.gl/da>

QUOTE

“ *With ProMark, we now have a modern solution with intuitive user interfaces that simplifies our employee shift scheduling and provides store and sales managers with an exact overview of the costs of a given shift plan in the individual store*

HENRIK U. SCHUNCK, PROJECT MANAGER

ABOUT MARK INFORMATION

Mark Information is an innovative software company offering the Workforce Management solution ProMark from offices in Denmark, Sweden, Norway, United Kingdom and Romania.

ProMark enables customers to optimise productivity and generate savings through scheduling the right resources, at the right time, for the right job and ensures that resources are remunerated correctly in the most effective way.

We service global corporations and have more than 1000 installations and 300,000 users.

OPTIMISED SHIFT SCHEDULING WITH ACTUAL INFORMATION ON COSTS COMPARED TO BUDGETS

THE CHALLENGE

- Pisiffik has used WinTid for many years. When the need for replacing their Kaba terminals arose, they decided to modernise their entire Workforce Management platform. They had particular focus on getting functionality for employee shift scheduling with information about budget and costs to be able to see the cost of a given plan in relation to budgeted hours

PROJECT SCOPE AND SUCCESS CRITERIA

- One solution supporting time & attendance and absence registration as well as scheduling of all hourly-paid employees, and absence registration for the salaried workers
- Rollout in phases: Phase 1 went live in the beginning of 2021, and additional scheduling functionality will be rolled out on an ongoing basis over the next 6 months

KEY MODULES

- T&A and absence registration (ProTime)
- Automatic notifications (ProNotify)
- Registration via portal, app and Kaba terminals
- Integration to HR and payroll system
- Staff roster planning (ProRoster) and shift scheduling (ProSchedule), supporting self-service and shift swapping, complemented with manning needs and advanced budget management
- Reporting (ProReport)

OUTCOMES

- Simplified administration of both hourly-paid and salaried workers
- Ability to see planned payroll costs as well as realized revenue in relation to budget – both at a store level, across multiple stores and at a district level
- Efficient handling of deviations such as sickness absence, enabling faster replanning
- Modern user interfaces allowing for shift swapping and self-service



PRIMARY RESULTS

- Saved administrative time through optimised time registration and payroll processes
- Employee scheduling in relation to demands and minimum manning needs on specific times of the day
- Tight control of payroll costs
- Faster reaction to deviations