



EXCLUSIVE HOTELS *and* VENUES

ABOUT EXCLUSIVE HOTELS *and* VENUES

Exclusive Hotels *and* Venues started over 30 years ago and is now a collection of luxury country house hotels in the south of England.

The brand has developed and expanded over the years and now includes Exclusive Golf, exceptional golf clubs in Sussex and Wiltshire and the two Venues, quirky training and events properties.



The most recent venture is EHM - Exclusive Hotel Management, a dedicated contract management and consultancy arm specialising in the luxury UK hotel market.



QUOTES – EXCLUSIVE HOTELS *and* VENUES

- *“The biometric identification completely eliminates any possibility of buddy-clocking which is essential for a company with 600+ employees across so many sites.”*

CARMEN HILL, EXCLUSIVE HOTELS *and* VENUES

- *“ProMark has streamlined our time and attendance process and has contributed to a more effective wages process.”*

JULIAN TOMLIN, EXCLUSIVE HOTELS *and* VENUES

ABOUT MARK INFORMATION

Mark Information is an innovative software company offering the Workforce Management solution ProMark from offices in Denmark, Sweden, Norway, United Kingdom and Romania.

ProMark enables customers to optimise productivity and generate savings through scheduling the right resources, at the right time, for the right job and ensures that resources are remunerated correctly in the most effective way.

We service global corporations and have more than 1000 installations and 300,000 users.





EXCLUSIVE HOTELS *and* VENUES: BIOMETRIC IDENTIFICATION OF EMPLOYEES CREATES CONFIDENCE

THE CHALLENGE

- To capture employee's working time correctly
- To create an easy overview for managers
- To establish unique identification of employees
- To simplify T & A processes for employees and HR & Payroll

KEY METHODS

- ProTerminal with biometric identification of employees
- ProTime
- ProReport
- ProHost
- ProPortal



PROJECT SCOPE AND SUCCESS CRITERIA

- Configuration of Payroll schemes
- Setup of terminals with biometric identification at 4 sites
- Setup of Portal to provide a management view
- Integration to Payroll

OUTCOMES

- Employees identified without possibility of cheating
- Correct collection of working times
- Lean T & A processes leaving time for more value generating activities
- Correct remuneration via integration to Payroll

PRIMARY RESULTS

- By using the biometric identification risk of buddy-clocking is avoided and loss of identification cards are eliminated
- The administrative costs have been reduced
- Managers have obtained a full overview of employee absence and availability

