



**INSTANT PROJECT REGISTRATION - NEW CUSTOMERS AND PROJECTS**

Spring is indisputably coming and as always this brings with it some kind of optimism and new energy. No doubt, we all still feel the influence of a long period of financial crisis and nobody dare say that it is over nor guess when it will be.

One thing is certain, however, it is growing brighter and as long as we keep the interaction going between customer and supplier and jointly focus on improving our productivity, efficiency and competitiveness, then we are on the right track - all of us.

Best of luck to each of you with your initiatives and efforts.

Niels Bredegaard

**CUSTOMER SURVEY**

As part of our efforts to optimize our services, we are initiating a customer survey.

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**PROTRACKER**

Click to read more on instant registration of activities directly on your desktop - for starting, stopping or changing activity. Quick and easy.

[Click to contact us immediately to hear more.](#)

**LINKS**

- [Customer Survey 2010](#)
- [ProTracker - the new instant registration of activities](#)
- [Welcome to new customers, projects and faces](#)

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MARCH 2010

## CUSTOMER SATISFACTION SURVEY



## LINKS

- [Newsletter March 2010](#)
- [ProTracker - the new instant registration of activities](#)
- [Welcome to new customers and large projects](#)
- [New consultant with Mark Information](#)

Dear customers

As part of our efforts to keep optimizing our services, we will initiate a Customer Satisfaction Survey this spring. This first analysis will only be conducted on a random part of our many customers, as we need to gain experience both in the use of our analysis tool and with the construction and evaluation of this tool. Subsequent analyses which are to be repeated at least once a year, will embrace all our customers.

We hope that those of you being asked to participate, will answer our invitation and spend a few minutes answering the survey. The questionnaire is web-based and therefore rather simple to answer.

The information gathered will be analyzed and form a very valuable basis for us in our efforts to put the energy where it is of most value to you. Only you can assess how well we do.

Thanks in advance.

Kind regards  
Niels Bredegaard